

**Department of Transportation Services (DTS)**  
**Transportation Mobility Division Title VI Program**  
**Service Equity Analysis Report**  
**Circulator Routes: 15 Makiki/Pacific Heights**  
**301 Tripler/Kalihi Transit Center**  
**303 Hickam/Airport/Kalihi Transit Center**

**Introduction**

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. DTS' 2019 Public Transit Title VI Program identifies the policies and procedures used to determine whether service change proposals are considered "major" and to evaluate the impact of major service changes on minority (TVI) and low income (EJ) populations.

Route 15 service area: Alapai Transit Center, Makiki Heights, Pacific Heights.  
Route 301 service area: Kalihi Transit Center, Moanalua Gardens, Tripler Military Hospital.  
Route 303 service area: Kalihi Transit Center, Airport, Joint Base-Hickam

The proposal to eliminate night service does not trigger the requirement for a Service Equity Analysis based on the following.

- The proposed changes do not meet the criteria for a "major" service change as detailed below.

**Proposed Changes**

- Route 15: reduce span of service to end at 2100.
- Route 301: reduce span of service to end at 1900.
- Route 303: reduce span of service to end at 2000.

**Major Service Change Criteria**

"Changing service levels (ie: trips, service hours/miles, span of service, headways) for existing routes when ridership of the affected route exceeds 10% of system-wide ridership."

Annual ridership FY 2020

System-wide: 48,536,030

Route 15: 112,972      Affected ridership: .23%  
(current daily ridership for eliminated trips averages 0-3 riders/trip)

Route 301: 157,314      Affected ridership: .33%  
(current daily ridership for eliminated trips averages 0-1 rider/trip)

Route 303: 168,825 Affected ridership: .44%  
(current daily ridership for eliminated trips averages 0-3 rider/trip)

## **Background**

The effects of the pandemic continue to impact TheBus service with system-wide ridership averaging 55% of pre-pandemic levels. To address the decrease in ridership levels, TheBus routes/schedules are being evaluated and adjusted to address excessively underutilized service. Proposals include adjustments to span of service, headways, trips, and routing.

## **Public Outreach Activities**

Public outreach activities for the proposed changes include:

- Notification email and copies of Rider Notices to Honolulu City Council Members whose districts are affected by the proposals and the Transportation Committee Chair.
- Notification email and copies of Rider Notices to the Neighborhood Boards affected by the proposals. (Presentation to be made upon request)
- Media Notifications by DTS Public Information Specialist. (ie Press Release, Twitter, Instagram).
- Notification email and copies of Rider Notice to Department of Human Services/Division of Vocational Rehabilitation/Hoopono Services for the Blind.
- Rider Notices posted at affected bus stops along affected routes.
- Onboard distribution of Rider Notices by bus operators of affected routes.
- Mail/email distribution of Rider Notices to selected developments, businesses, facilities, residents, etc. affected by the proposals.
- Notifications on TheBus.org website and linked to the DTS website.